

**Exhibit 21**

# **Exhibit 21**

Message

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**From:** Kory McKnight [kmcknight1@wayfair.com]  
**Sent:** 8/28/2019 3:07:21 PM  
**To:** mawitte@wayfair.com  
**Subject:** Fwd: Erlanger platform issues

Just an FYI

Thanks,

Kory McKnight, PMP  
Director - MHE Design and Implementation  
[Wayfair.com](http://Wayfair.com)  
m: 815.520.2625

Sent from my iPhone

Begin forwarded message:

**From:** Kory McKnight <[kmcknight1@wayfair.com](mailto:kmcknight1@wayfair.com)>  
**Date:** August 28, 2019 at 10:35:11 AM EDT  
**To:** Emily Forsythe <[eforsythe@wayfair.com](mailto:eforsythe@wayfair.com)>  
**Subject: Re: Erlanger platform issues**

Hi Emily,

OK. This is exactly why I want the Implementation team (PMO) involved with the detail design. We will improve this going forward. For now we just have to fix it and move on.

KORY MCKNIGHT | PMP  
Director -- MHE Design and Implementation  
WAYFAIR  
m: 815-520-2625  
kmcknight1@wayfair.com

On Wed, Aug 28, 2019 at 10:20 AM Emily Forsythe <[eforsythe@wayfair.com](mailto:eforsythe@wayfair.com)> wrote:

Hi Kory,

Just a heads up and I will be providing more detail and cost of fixing a few of the design issues for all sorters.

My guess is we will run about 50K per site to correct design issues.

Emily

----- Forwarded message -----

From: **Jeff Neuharth** <[jneuharth@wayfair.com](mailto:jneuharth@wayfair.com)>  
Date: Tue, Aug 13, 2019 at 9:44 AM  
Subject: Erlanger platform issues  
To: Emily Forsythe <[eforsythe@wayfair.com](mailto:eforsythe@wayfair.com)>

EXHIBIT

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Emily,

Just to let you know, I am angry about the design of the Erlanger platform and how I was not able to review the design prior to install. I plan on talking to Rob when he gets back from his vacation. We are going to need a change order or two to fix some of the issues. I am also worried now about the conveyor design causing even more problems as I have not seen any of the install drawings for them as well.

Regards,

**JEFF NEUHARTH**

Senior Project Manager

**WAYFAIR**

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